



ANNUAL REPORT 2020

A Child's World 344 Avon Street Welland Ontario L3B 6E5

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MESSAGE FROM KIM COLE — ACW EXECUTIVE DIRECTOR & ERIN AMIRAULT — ACW BOARD OF DIRECTORS CHAIR

As we look back on 2020, we can only describe it as an unprecedented year. A Child's World's Educators, children and families faced many challenges but through it all, we were fortunate to remain COVID free in our centers. This was due to the critical, continued support of our Educators, families, the Ministry of Education, Niagara Region Public Health and Niagara Region Children's Services as we adapted to the many measures put in place by the Provincial Government. Everyone's guidance, leadership and tremendous support carried A Child's World through the uncharted and ever-changing year.



ACW Kids World

What a momentous year in history for the world as it navigated through the pandemic. This story of "the year we stayed home" is one our children will certainly share with their children and grandchildren. We wish you continued health and wellness.

As always, thank you for choosing A Child's World for your Child care needs.

*Kim Cole, RECE, AECEO.C,
Executive Director*

Erin Amirault, Board Chair

ACW's Mission:
"To Provide Quality Early Learning and Child Care"

2020 BOARD OF DIRECTORS

Erin Amirault, **CHAIR**
Shannon Sutherland, **VICE CHAIR**
Wendy Coxon, **SECRETARY**
Sue Napper, **TREASURER**

BOARD MEMBERS

Nicole Henderson
Daniel Rolim
Casey Knight
Jessica Plenzick
Matt Greenfield



It is A Child's World's privilege to recognize & honour the staff who have dedicated their time & energy to A Child's World for so many Years!

25 Years

Karen Beardwood-Fedun
Kim Munroe, Kathy Paul
Barb Archer & Jenn Thomas

5 Years

Morgan Allan, Jessica Beaugard, Tracey Bouwmeester, Victoria Dobbie, Natasha Freitas, Courtney Hancock, Olivia Mayer & Megan Winfrey

10 Years

Linda Caron, Tabitha Gracey-Laszlo, Cynthia Pitul, Ashley Reeh, & Allison Vankralingen

15 Years

Jenn Bielby-Smith, Marsha Case, Andrea Gasperetti, Laura Little, Isabel Plett, Jamie McCormack & Sarah Nielson

20 Years

Cindy Cunningham, Christian Dignard, Catherine Manette, Linda Moore & Katherine Parker

We are so fortunate to have so many dedicated Educators in our organization.

30 Years

Cathy Wittmaier

2020 ACW HEALTH & SAFETY UPDATE



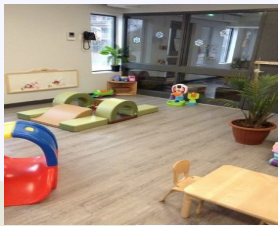
Due to COVID-19 all 24 child care locations were closed as of March 13, 2020. It was identified early that communication was not streamlined – the ACW staff portal became the main mode of keeping communication open, and for sending updates regarding reopening. New COVID-19 protocols, policies, and additional trainings were shared via the ACW staff portal. Employees would receive a notification email when the protocols were updated and a sign off was sometimes required. The

ACW staff portal has been used for doing online training but with COVID-19 it became critical for communication. All employees have their own username and the use of the staff portal as a means of communication has been a success for our employees. In 2020 the Safety Program was changed to the WSIB "Excellence Program". The Excellence program is designed to help companies manage a system for health and safety in the workplace. This is accomplished through mentoring, pooling of resources and sharing of best practices between members, Dunk & Associates (our sponsor), and the WSIB. Excellence program members can reduce workplace injuries and illnesses and be rewarded with rebates on WSIB premiums. As part of the program, a small survey on the Excellence dashboard through WSIB was completed. 5 topics were chosen to ensure we had a policy, communicate & train those who were required, evaluate the success and finally acknowledge our success. Due to COVID, this process was difficult, however, once we were able to open again our staff portal was used to complete the training and evaluate the topics chosen for the 2020 program. Once completed, all evidence for the 5 topics were submitted. ACW was successful and received a rebate of \$6,452.32. As well, for our work in Safety Group in 2019 we received a rebate of \$4,326.93 and our NEER rebate was \$7,045.52.



2020 PROGRAM UPDATES

2020 was an interesting year to say the least, however ACW continues to focus on some of the positive changes that took place. In November, we opened up two new sites in St. Catharines and that was a great reason to celebrate. ACW- Fairview located at 184 Scott Street provides care for infants, toddlers, preschool children and the centre will expand care to include school attenders in the future. ACW – North Court located at 111 Church Street provides care for toddler and preschool children.



ACW - Tiny Travellers children and Educators had a lovely surprise in December when their playground was secretly updated to include naturalized items over the weekend. When the children and Educators came into the centre on the following Monday they were excited about the transformation that took place in their outdoor play space.

	Yr. To Date 2020	Yr. To Date 2019
Total Incidents	8	41
Hazardous situations (no injury)	0	7
First Aid injuries	7	30
Health care claims	1	5
Lost time claims	0	2
Total number of days lost	0	3
Medical Leaves	26	23
Long term disabilities	2	2



THE FOUNDATION FOR QUALITY CHILD CARE

For the year ended August 31, 2020 the Foundation for Quality Child Care raised net funds through the following Fundraisers:

Chocolate Bar Sales	\$23,407
Staff Donations	\$472
Family & Friends Donations	\$1,300



A total of \$25,179 was raised and a total of \$10,637 was allocated to the centres.

*The Family Festival and other Fundraising events were cancelled in 2020 due to the COVID19 Emergency measures put in place by the Government.

IN 2020 A CHILD'S WORLD SERVED 1,271 FAMILIES & CARED FOR 1,713 CHILDREN



A CHILD'S WORLD-FINANCIAL OPERATING RESULTS DECEMBER 31, 2020

REVENUE

Regional Funding	\$ 5, 319, 375
Child Care Fees	1, 629, 909
Canadian Emergency Wages Subsidy	2, 560, 892
Other	28, 993

TOTAL **\$ 9, 539, 169**

EXPENSES

Wages and Benefits	\$ 6, 053, 637
Program	256, 753
General & Administrative	316, 630
Occupancy	416, 633

TOTAL **\$ 7, 043, 653**