



# ANNUAL REPORT 2021

A Child's World  
344 Avon Street Welland Ontario L3B 6E5  
Phone: 905-735-1162 Website: [www.acw.on.ca](http://www.acw.on.ca)







## Mission:

To provide quality early learning and child care.

## Mandate:



To provide a respectful, nurturing, intellectually stimulating, pro social atmosphere.  
To assist children in school readiness through the enhancement of the child's physical health and well being, social competence, emotional maturity, language and cognitive development, communication skills and general knowledge.  
To provide programs and services to the community to implement and foster the mission of the corporation and the objectives of its members.  
To provide leadership within the early learning and child care community in Niagara.  
To advocate for support and recognition of the value of early learning.  
To raise awareness and support for the fundraising efforts of the Foundation for Quality Child Care.  
To ensure ongoing staff development.  
To ensure compliance with all relevant legislation.  
To support parents and families with information, resources and referrals.

## Vision:

Creating an enriched foundation for children and families.







MESSAGE FROM KIM COLE — ACW EXECUTIVE DIRECTOR  
& ERIN AMIRAUT — ACW BOARD OF DIRECTORS CHAIR

With everything that we have all been through since the onset of COVID, 2021 already seems like a very long time ago. These trying times have tested our strengths, our emotions, and our resolve.

For A Child's World, our strengths showed clearly in our Educators who have worked tirelessly throughout this pandemic. They continued to come together and offer quality child care to ACW families, all while dealing with the ever-changing and challenging policies put before them.

ACW always had, and continues to have, amazing Educators.

On behalf of the Administration team and the Board, we wish to say a deep and heartfelt thank you to each and every ACW Educator!

Our emotions were tested when we had to make the difficult decision to close three of our child care locations and cancel summer care for our Kinders and School age children.

This truly tore our hearts as we know families rely on our services, but unfortunately, we continued to face an Educator crisis that resulted in our ongoing staffing

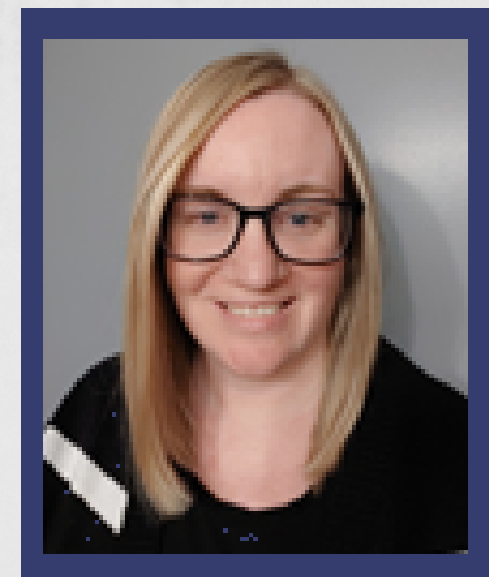
shortages. However, we strived to remain positive and maintain our resolve through 2021 as we continued to support families with quality child care and to achieve our goals. We are optimistic that the Provincial and Federal Government's National Child Care strategy will open doors to creative solutions to the problems that COVID has brought to our sector.

We look forward with hope to 2022.



*Kim Cole*

RECE, AECEO.C, Executive Director



*Erin Amirault*

Board Chair





# 2021 BOARD OF DIRECTORS

## BOARD MEMBERS



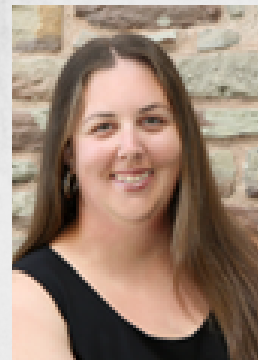
Erin Amirault, CHAIR



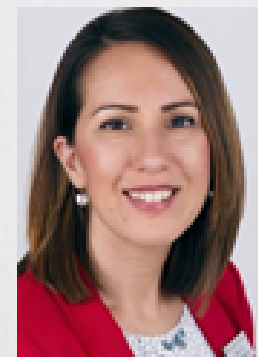
Shannon Sutherland, VICE CHAIR



Casey Knight, SECRETARY



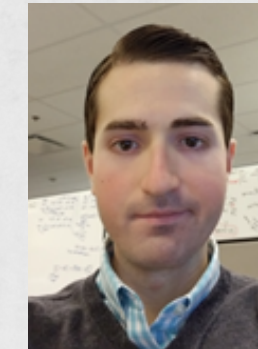
Nicole Henderson



Jessica Plenzick



Jodi Noble



Matt Greenfield



Daniel Rolim



Chris Steele



21 CHILD  
CARE  
CENTRES



986  
FAMILIES  
SERVED



187  
EDUCATORS

1,319  
CHILDREN  
CARED FOR







**21 CHILD  
CARE  
CENTRES**





# 2021 A CHILD'S WORLD CENTRES

## WELLAND

ACW Kids World  
150 Plymouth Road L3B 3C7  
(905-735-8312) Ages Infant-12 years

ACW Ross  
358 Niagara Street L3C 1K9  
(905-732-0888) Ages 18 months -12 years

ACW St. Andrew  
16 St. Andrews Avenue L3B 1L1  
(905-380-6394) Ages 3.8 -12 years

ACW Woodlawn  
300 Woodlawn Road L3C 7L3  
(905-714-7849) Ages Infant -12 years

## PORT COLBORNE

ACW McKay  
320 Fielden Avenue L3K 4T7  
(905-380-5306) Ages 3.8 -12 years

ACW Oakwood  
255 Omer Avenue L3K 3Z1  
(905-414-6791) Ages 3.8 -12 years

ACW First Friends  
211 Elgin Street L3K 3K4  
(905-835-5666) Ages Infant - 12 years

## NIAGARA FALLS

ACW Cherrywood Acres  
4635 Pettit Avenue L2E 6L4  
(289-697-5678) Ages 3.8 -12 years

ACW Sacred Heart  
8450 Oliver Street L2G 6Z2  
(905-359-7686) Ages 3.8 -12 years

ACW Princess Margaret  
6624 Culp Street L2G 2C4  
(905-357-5244) Ages 18 months-12 years

ACW Forestview  
8406 Forestview Blvd. L2H 0B9  
(905-354-4010) Ages Infant -12 years

## ST. CATHARINES

ACW Tiny Travellers  
301 St. Paul Street L2R 3M8  
Entrance - 150 King Street)  
(905-704-2323) Ages Infant - 5 years

ACW Ferndale  
35 Ferndale Avenue L2P 1V8  
(905-964-8512) Ages 3.8 -12 years

ACW North Court  
111 Church Street L2R 3C9  
(905-684-8735) Ages 18 months—3.8 years

ACW Fairview  
184 Scott Street L2N 1H1  
(905-228-1080) Ages Infant - 3.8 years

## RIDGEWAY

ACW John Brant  
143 Ridge Road North LOS 1N0  
(905-894-1999) Ages 18 months-12 years

## STEVENSVILLE

ACW Stevensville  
3521 Main Street LOS 1S0  
(289-690-5437) Ages 3.8 -12 years

## WAINFLEET

ACW Country Kids  
31950 Sugarloaf Street LOS 1V0  
(905-714-5381) Ages 3.8 -12 years

## VINELAND

ACW Twenty Valley  
4057 Victoria Ave. North L0R 2C0  
(905-933-8558) Ages 3.8-12 years

## FONTHILL

ACW Lookout Ridge  
1505 Lookout Street LOS 1E5  
(905-708-6653) Ages Infants - 12 years

## PELHAM

(Temporary Covid Closure)  
ACW - Wellington Heights  
9 Alsop Ave LOS 1C0  
(905-414-7357) Ages 3.8 -12 years



## 2021 ACW PROGRAM UPDATES

ACW Fairview and ACW Forestview received naturalized playgrounds designed and installed by Bienenstock Natural Playgrounds. The children, Educators and families are thrilled with the transformation of the playgrounds! ACW Forestview also underwent an expansion in the centre to include licensed spaces for Infants and Toddlers to compliment the Preschool and School age spaces that were already being offered.

ACW Niagara Community, ACW River View and ACW Connaught were closed permanently. Although it was a very difficult decision the main reasons included lower enrollment and the lack of qualified Educators to maintain ratios. Families that required spaces were able to be accommodated at other A Child's World locations.

In October all ACW Educators participated in the annual Organizational Meeting via Zoom while enjoying a meal with their centre team. The focus of the meeting was "Gratitude" as our Educators deserve the outmost respect and admiration for their dedication, flexibility and efforts during COVID.

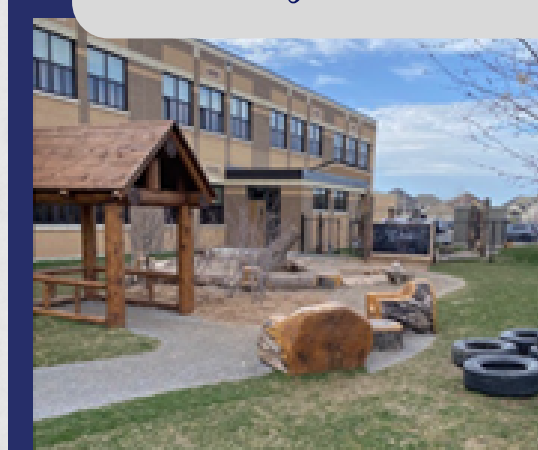
Throughout the Zoom presentation, prizes were randomly drawn from names of those in attendance. Years of service pins were presented to Educators celebrating their 5,10, 15,20,30 years with ACW; as well awards were presented to Maria Howell for the Barb Sockovie Award of Excellence and to Marie Timothee-Calixte for the Steve Noyes Award. Congratulations to both of these outstanding ACW Educators! Following the meeting, centres participated in activities focusing on Gratitude and Team building.



*ACW Fairview*



*ACW Forestview*



*2021 Barb Sockovie  
Award of Excellence recipient  
Maria Howell*



*2021 Steve Noyes  
Award recipient  
Marie Timothee-Calixte*



## 5 YEARS OF SERVICE

Marylynn Kiers  
Natasha Vogin  
Jasmine Duquette  
Amanda Kaine  
Courtney Ravalec  
Shestine Beauchamp  
Alison Laverty  
Rachel Radford  
Karen Barnhill  
Grace Kilts  
Tina Keza  
Sarah Dyck  
Marie Calixte



It is A Child's World's privilege to recognize and honour the staff who have dedicated their career to A Child's World. We are so fortunate to have so many long term employees in our organization.

## 15 YEARS OF SERVICE

Maria Howell  
Kellie Porter  
Kenzie Leitch  
Laura Jutras  
Jade Ralph

## 10 YEARS OF SERVICE

Wayne Komsa  
Meghan Kiss  
Maria McKee  
Emily DeOliviera  
Stephanie Woodcock  
Alicia Brown  
Melany Cortez  
Anabela Rocha

# 2021 ACW YEARS OF SERVICE

## 30 YEARS OF SERVICE

Marena Doucette  
Josie Falusi  
Kerry Shedden

## 20 YEARS OF SERVICE

Debbie Grundy  
Autumn Ross  
Cornelia Schupp Fitzpatrick



# ACW HEALTH & SAFETY UPDATE

2021 was a tiring year for everyone especially our Educators due to the constant changing of COVID protocols and screening. Through it all, our Educators remained committed to ACW's Mission Statement of Quality Child Care. They worked long hours wearing the required PPE to follow the Health and Safety measures required by the Ontario Government and the Ministry of Education without recognition of their daily hard work. They maintained their focus and continued to work together as a team. The ACW staff portal remained the main mode of keeping communication open and for sending updates of changing COVID-19 protocols, policies, and screenings.

In 2021, ACW participated in the WSIB "Excellence Program". We are currently still working on our 4 topics chosen in 2021 which are Control of Records, Return to Work roles, Return to Work forms, and Accommodations return to work. All evidence of completion must be uploaded to the WSIB Excellence portal by July 31, 2022. It is then reviewed and graded for compliance and then ACW would receive recognition for their participation in the program.

As part of the COVID restrictions and not being able to visit the centres as much, monthly compliance packages and surveys were implemented on the staff portal to ensure that health and safety inspections and assignments were still being completed.

Centres that required water testing were completed as well as the weekly flushing as per Legislation. ACW held First Aid sessions for our Educators that certifications were expiring while following the COVID protocols at the time.

|                                  | Year to Date<br>2021 | Year to Date<br>2020 |
|----------------------------------|----------------------|----------------------|
| Total Incidents                  | 18                   | 8                    |
| Hazardous situations (no injury) | 2                    | 0                    |
| First Aid injuries               | 12                   | 7                    |
| Health care claims               | 3                    | 1                    |
| Lost time claims                 | 1                    | 0                    |
| Total number of days lost        | 3                    | 0                    |
| Medical Leaves                   | 43                   | 26                   |
| Long term disabilities claim     | 4                    | 2                    |



# THE FOUNDATION FOR QUALITY CHILD CARE



The Foundation for Quality Child Care acts as the fundraising arm of A Child's World. It develops and implements fundraising activities to support the Mission of A Child's World.

Through The Foundation, money is raised to invest in our work, children, and Educators. We continually strive to improve our services and recognize the need for upgrades to our programs. Dollars raised through The Foundation are put directly into our child care centres.

For the year ended August 31, 2021 The Foundation for Quality Child Care raised \$1, 233 through staff donations.

\*The Family Festival and other Fundraising events were cancelled in 2021 due to the COVID 19 Emergency measures and protocols.

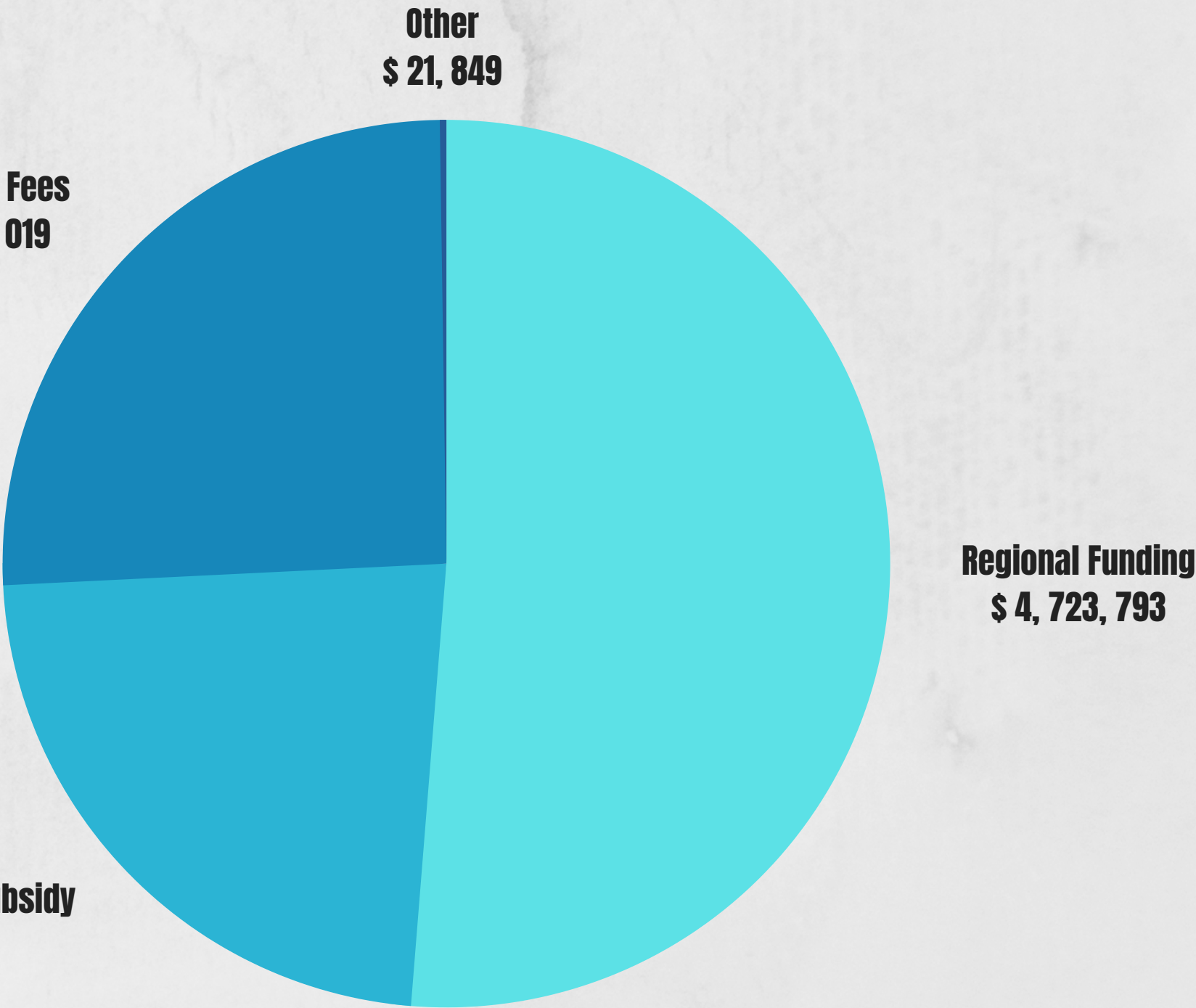




# FINANCIAL OPERATING RESULTS DECEMBER 31, 2021

## REVENUE

- REGIONAL FUNDING
- CANADA EMERGENCY WAGE SUBSIDY
- CHILD CARE FEES
- OTHER



**TOTAL REVENUE    \$ 9,212,849**

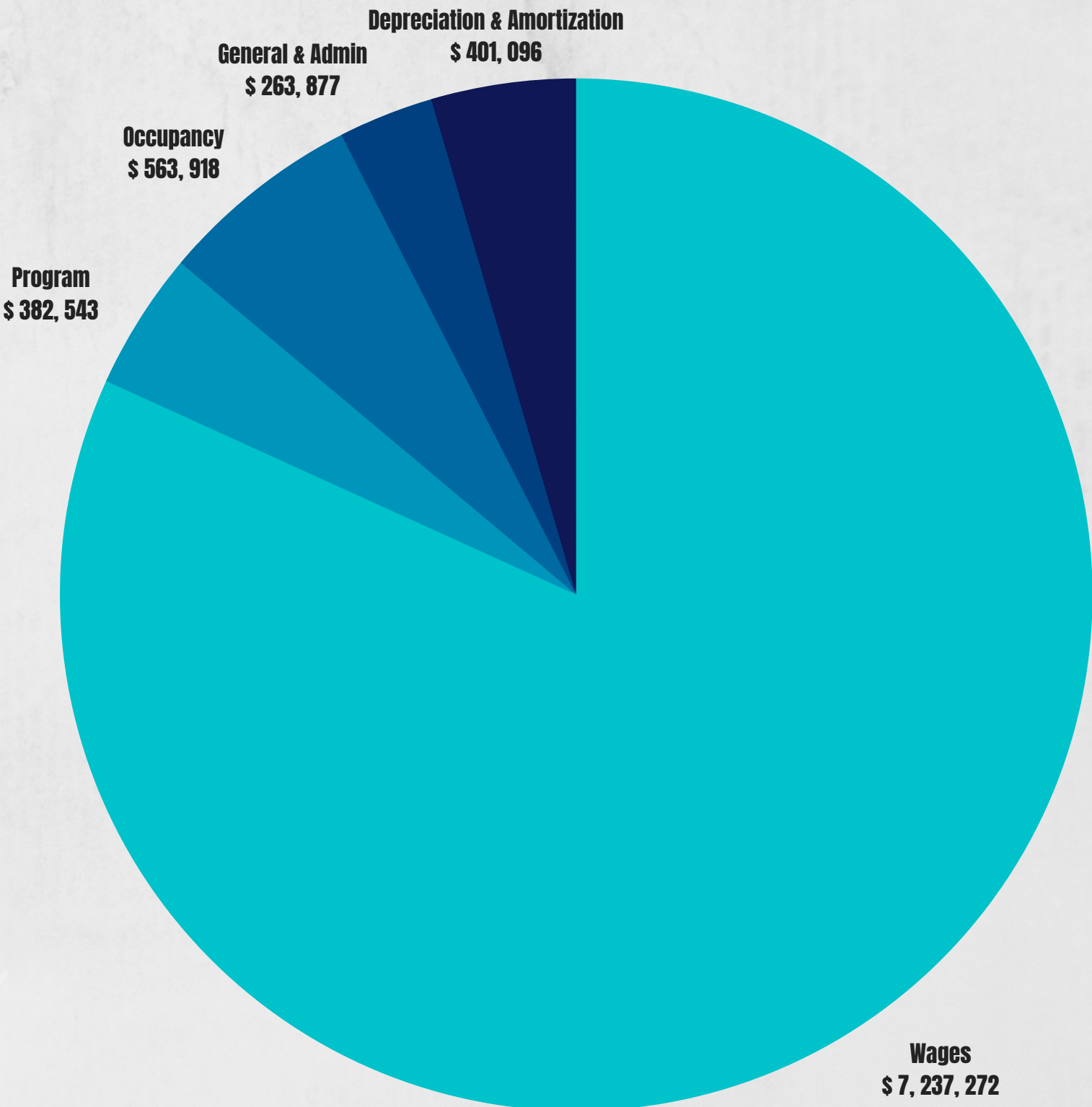




# FINANCIAL OPERATING RESULTS DECEMBER 31, 2021

## EXPENSES

- WAGES
- PROGRAM
- OCCUPANCY
- GENERAL & ADMIN
- DEPRECIATION & AMORTIZATION



**TOTAL EXPENSES    \$ 8,848,706**



## 2021 ACW PROGRAM HAPPENINGS

### THE TODDLERS ARE MAKING A CLASS SALAD.

SARAH AND ANABELA ASKED THE CHILDREN WHAT VEGETABLES WE HAD. SOME CHILDREN KNEW THEM ALL AND SOME KNEW ONE OR TWO. WE TALKED ABOUT THE COLOURS AND SHAPES TOO. AFTER WE CUT EACH VEGETABLE UP WE PUT THEM TOGETHER AND SERVED IT TO THE KIDS. SOME CHILDREN ATE ONE SALAD ITEM AND SOME ATE THE WHOLE SALAD. THIS ACTIVITY PROMOTED COUNTING, LANGUAGE, MEMORY, SENSORY, AND THE CHOICE TO PICK WHAT THEY WANT TO TRY. AS WELL AS HEALTHY CHOICES.



### THE TODDLER GARDEN



### Making bombica!







A Child's World  
has grown and flourished during  
the past four decades.  
The secret to our success is our Educators.  
ACW has dedicated, professional,  
caring Educators, who provide quality  
early learning and child care by  
creating an enriched foundation for  
children and their families.

These past few years have been challenging,  
but we continue to be optimistic and remain positive.  
We look forward to the future  
and new opportunities for  
Niagara's Premier Child Care Organization!



**A Child's  
WORLD**  
FAMILY CHILD CARE SERVICES  
OF NIAGARA

*Thank you*  
to everyone who voted A Child's World Family  
Child Care Services of Niagara as the  
Number 1 Child Care Services in Niagara.  
Your vote is much appreciated.

**WELLAND  
TRIBUNE  
READERS'  
CHOICE 2021**  
DIAMOND WINNER

*Best  
Daycare/Child Care*

344 Avon Street  
Welland, ON  
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acw.on.ca

Serving the Niagara Region since 1970!