

# 2018

## ANNUAL REPORT

### A CHILD'S WORLD

FAMILY CHILD CARE SERVICES OF NIAGARA  
344 AVON STREET,  
WELLAND ONTARIO L3B 6E5

#### Our Mission:

“To Provide Quality Early  
Learning and Child Care”



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## MESSAGE FROM KIM COLE – ACW EXECUTIVE DIRECTOR & CHRIS STEELE – ACW BOARD OF DIRECTORS CHAIR

In 2018 A Child's World's celebrated our 40th anniversary. What a milestone for our organization!

In the late 1970's A Child's World began as a parent/ child play group located in a church basement in Port Colborne. Our name was Port Colborne Co-operative Nursery School.

In 1988 Port Colborne Co-operative Nursery School began operating a full day child care centre at McKay School in Port Colborne. The agency grew and they continued to open more child care locations. In 1992 Port Colborne Co-operative Nursery School changed its name to Port Colborne Co-operative Child Care Services Inc. to better reflect the work of the corporation.

As the years went on Port Colborne Co-operative Child Care Services Inc. received requests to open more child care locations and to support existing child care organizations. In 1999 a decision was made to explore extended and flexible operating hours. Over the next couple of years a few centres extended their hours to 9:00 pm and in one location they stayed open until 2:00 am!

The year 2000 was the year for a name change. As the organization grew out of Port Colborne and into surrounding cities, it was determined that our name needed to better reflect our business. A contest took place and *A Child's World- Family Child Care Services of Niagara* was the winning submission.

Over the past 40 years many things have changed for A Child's World. Child Care Centres have opened, some have closed, Educators have come and gone; parents, children, and Board members have come and gone; but we still have so many positive memories. Often many of us "seasoned" Educators see former families in our communities. Sometimes they remember us and it is so wonderful to catch up and hear all the successes their children have had over the years.

The founder of A Child's World/ Port Colborne Co-operative Child Care Services Inc. / Port Colborne Co-operative Nursery School, Barb Sockovie retired in 2010. Barb always said A Child's World's success was due to the staff. That is 100% true but we also believe that we would not have been successful without a dedicated, enthusiastic, and passionate Executive Director who lead us and mentored us along our journey. We know she is enjoying her retirement but we do miss her and think of her often.



A Child's World has prided itself on the fact that we have always had a very dedicated and committed Board of Directors. They volunteer to support A Child's World and we appreciate the time, dedication and support they share with us. Thank you!

As we move forward in anticipation of another 40 years, A Child's World will continue to offer quality child care for families in Niagara thanks to our amazing educators who work for us. We also thank you our families and appreciate that you have chosen A Child's World for your child care needs.

Kim Cole, RECE, AECEO.C  
Chris Steele, Board Chair

### 2018 BOARD OF DIRECTORS

Chris Steele, **CHAIR**  
Erin Amirault, **VICE CHAIR**  
Wendy Coxon, **SECRETARY**  
Sue Napper, **TREASURER**

#### BOARD MEMBERS

Jeff Post  
Nicole Henderson  
Casey Knight  
Lorrey Arial-Bonilla  
Daniel Rolim  
Jessica Plenzick

### 2018 ACW YEARS OF SERVICE

It is A Child's World's privilege to recognize and honor the staff who have dedicated their time and energy to A Child's World for so many years. We are so fortunate to have so many long term employees in our organization.

#### 5 YEARS

Alicia Poisson  
Krystal Bateman  
Nicole Gignac  
Cassandra Poitras  
Lyndsay Newton  
Kris Nie

#### 10 YEARS

Chelsea Pitul  
Denise Reinhart  
Emily Terreberry  
Brandi Hicks  
Wendy Moran  
Melissa Sparks

#### 15 YEARS

Sandra Johnson  
Shelly Grenier  
Terri Stroomer  
Tracy Biggar

#### 25 YEARS

Tammy O'Hara  
Katie Jamieson  
Cathy Edkins  
Amira Mirdawi  
Amy Shute

#### 30 YEARS

Kim Cole  
Katherine Martin  
Deanna Salsbury

## 2018 ORGANIZATIONAL EDUCATOR MEETING

On April 12, 2018 ACW Educators gathered at Club Capri in Thorold to participate in the annual ACW Organizational Meeting. In celebration of our 40<sup>th</sup> Anniversary, a history of the Organization was provided along with a slide show of pictures collected over the years. ACW clothing items were available for purchase and the original 40 year old time capsule was opened. Each centre provided a unique item to be placed in our new time capsule to be opened many years from now.

Years of service pins were presented to Educators celebrating 5,10, 15, 25 and 30 year with ACW.

Awards were presented to Brandi Hicks for the 2018 Barb Sockovie Award of Excellence and to Chante Burse for the Steve Noyes Award.



Congratulations!

To complete the evening, our guest speaker, Rose Gentilcore spoke about 'Mindfulness' and engaged the Educators in interactive activities.

In January the Management Team from all the Centres joined the Administration Team at the Welland Civic Square for a Retreat Day.

The day consisted of training for the revised Performance Appraisals, as well as a lively game of ACW's 40<sup>th</sup> Anniversary Family Feud! Everyone was divided into 'Families' and were quizzed on the History of A Child's World! Fun was had by all!

## TAKE OUR KIDS TO WORK DAY

In November approximately nine Grade 9 students from various High Schools in the Niagara Region participated in Take Our Kids to Work Day at 6 ACW locations. It was a great opportunity for the students to see what being an RECE is all about, as well as to see the amazing opportunities the Centres provide for the children in our care.



## ANNUAL SCHOLARSHIP AWARD

★ 18th annual ACW Scholarship Award of \$500.00, to a Niagara College Student, was presented to: ★



**Caitlyn Murphy**



The criteria for this award is:



\*A first year student returning to the E.C.E. program in their second year.

\*A student who has demonstrated a commitment during their first year towards children, families and the Early Childhood Education field.

## 2018 ACW HEALTH & SAFETY UPDATE

ACW has been a part of the "Leaders in Safety" safety group sponsored by Dunk and Associates for 12 years. The focus of the Advantage program is to develop and implement a comprehensive audit of the Health and Safety Management System (HSMS) and to improve our safety performance and culture. As well as maintain our Health & Safety systems. Karen Beardwood Fedun completed a Workwell audit of the organization and visited 11 of our locations. A Continuous Improvement plan was created from the findings on where ACW needs to improve in order to meet compliance.

### Health & Safety Trainings provided to all employees:

- \* Worker Awareness                      \* WHMIS
- \* Back safe                                      \* UMAB
- \* Fire Safety                                      \* Standard First Aid & CPR C
- \* Food Handlers                                \* AODA
- \* Driver's Safety                                \* Workplace Violence
- \* Return to Work

### Additional trainings provided to Management teams:

- \* Supervisory Competency              \* Investigation

	Yr. To Date 2018	Yr. To Date 2017
Total Incidents	61	52
Hazardous situations (no injury)	11	16
First Aid injuries	48	34
Health care claims	3	3
Lost time claims	1	0
Total number of days lost	5	0
Medical Leaves	24	30
Long term disabilities claim	5	5

We received a rebate of 5.08% for our participation in Safety Group 2018. We also received the NEER rebate for our good performance index in WSIB claims.

Water testing for all centres was completed and flushing is completed as per legislation.

ACW Health and Wellness Day was Thursday May 31, 2018. All centres planned special activities that day for staff and children.

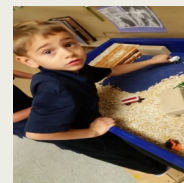
Our ACW staff portal continues to work effectively by providing access to Health and Safety and Human Resource policies, forms, training, etc. online.



## THE FOUNDATION FOR QUALITY CHILD CARE

**For the year ended August 31, 2018 the Foundation for Quality Child Care raised net funds through the following Fundraisers:**

Ricco Fundraiser	12,819
Family Festival	2,775
Staff Donations	1,107
Family & Friends Donations	260



**A total of \$ 16,961 was raised and a total of \$ 13,569 was allocated to the centres.**

**IN 2018 A CHILD'S WORLD SERVED 1,564 FAMILIES & CARED FOR 2,206 CHILDREN**

### A CHILD'S WORLD-FINANCIAL OPERATING RESULTS

DECEMBER 31, 2018

#### REVENUE

Regional Funding	\$ 5, 907, 534
Tuition	3, 929, 727
Other	15, 614
<b>TOTAL</b>	<b>\$ 9, 852, 875</b>

#### EXPENSES

Wages and Benefits	\$ 7, 690, 562
Programs & Administration	981, 604
Occupancy	702, 303
<b>TOTAL</b>	<b>\$ 9, 374, 469</b>