



2022

ANNUAL

REPORT

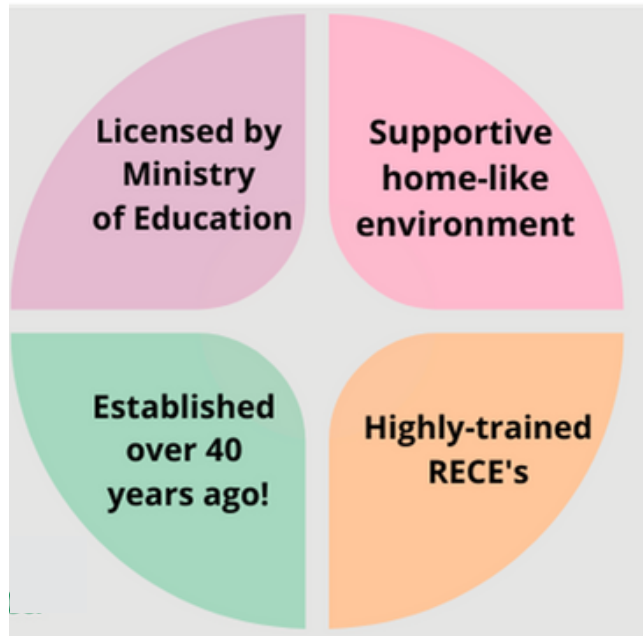
A Child's World Family Child Care Services of Niagara
344 Avon Street | Welland, ON | Canada L3B 6E5
T. 905-735-1162 F. 905-735-1147
info@acw.on.ca www.acw.on.ca





Mission

- To provide quality early learning and child care.



Philosophy

- A Child's World provides a positive environment for your child that enhances his or her level of development. Through play experiences and the guidance of specially trained staff, your child will be exposed to situations that will stimulate:
 - Curiosity, initiative and independence.
 - Self esteem and decision making capabilities.
 - Interaction with, and respect for others.
 - Physical activity developing gross motor skills.
 - Communication skills.
 - Fine motor development.
 - The stimulation of imagination through dramatic play.
 - Early literacy and numeracy

2022



MESSAGE FROM KIM COLE, ACW EXECUTIVE DIRECTOR & SHANNON SUTHERLAND, ACW BOARD OF DIRECTORS CHAIR

2022 was yet another year of change for the Early Learning/Child Care sector. The beginning of 2022 continued with the temporary closures of schools and child care centres due to COVID. We then slowly moved into more pre-pandemic procedures confidently inviting parents back into the centres. As we continued to operate at our nineteen child care locations, we are reminded of the critical need for childcare and the changes that have taken place in our sector.

In May, A Child's World successfully implemented a new platform called Digibot. This is a web-based platform used by the child care centres and parents to book child care needs, collect fees from families, provide documentation, and record activities as they happen throughout the day. It is used to keep families informed on everything from nutritional information to fun moments and learning activities. The rollout of the new system was very successful, we have had lots of great feedback from families and staff alike.

A Child's World was excited to support Parents and Educators by signing onto the Canada Wide Early Learning and Child Care Plan (CWELCC). The implementation of this plan has been very positive for parents of young children in the reduction of child care fees. With the new plan came the increased desire for child care spaces. Operating at approximately 60-70% of our licensed spaces has proven extremely frustrating for parents requiring a child care space. A Child's World still continues to deal with an Educator crisis which regrettably has not seen a reprieve. There is no doubt that when the implementation of CWELCC is complete, child care may be transformed in ways that are still unknown. The challenge with managing services and people through yet another transformation is to figure out the right balance; especially in the areas of recruitment, retention, procedures, as well as financial viability. We would like to thank everyone for their patience and understanding as we continue to work through these changes.

During the Fall of 2022, the Board of Directors and I engaged in successfully developing a 5-year Strategic Plan for 2023-2028. A Child's Worlds main priority is to maintain and improve our operational excellence in all we do, staying true to our mission of providing quality learning and childcare in Niagara. We also celebrated our greatest asset, our dedicated Educators, by planning an evening of festivities and professional development supported by a Child Care and Early Years Workforce Professional Learning Grant. The evening supported Educators mental health and well-being through tangible self-care tools, teachings on work-life balance, and strategies to navigate stress and burnout. I would like to take this time to thank and acknowledge the hard work and dedication of every Educator employed by A Child's World. All ACW Educators are committed to nurturing the emotional, social and cognitive skills children need to become lifelong learners. They play a critical role in children's development. Their important work inspires young minds and builds strong communities for our future. They also support the well-being of families and deserve to be recognized for all they do each and every day! I would also like to extend a thank you to all parents and members of the Board of Directors as well as our community partners. You all play a critical role in A Child's Worlds ongoing success. Your continued support does not go unnoticed or unrecognized.

With appreciation!



Kim Cole
RECE, AECEO.C, Executive Director



Shannon Sutherland
Board Chair

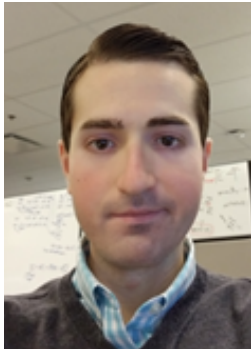
2022 BOARD OF DIRECTORS



Shannon Sutherland, Chair



Jodi Noble, Vice Chair



Matt Greenfield, Treasurer

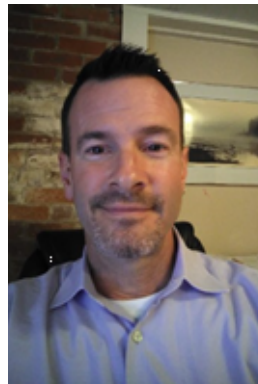


Casey Knight, Secretary

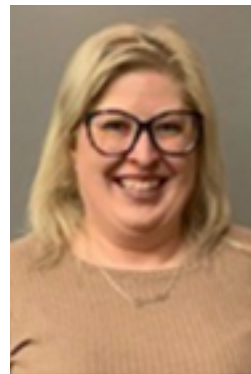
DIRECTORS



Jessica Plenzick



Chris Steele



Kristie Mucciante

2
0
2
2



1,160
**CHILDREN
CARED FOR**



193
EDUCATORS



874
**FAMILIES
SERVED**

2
0
2
2



2022

**21 CHILD
CARE CENTRES**

2022 A CHILD'S WORLD CENTRES



NIAGARA FALLS

WELLAND

ACW Kids World
150 Plymouth Road L3B 3C7
(905-735-8312) Ages Infant-12 years

ACW Ross
358 Niagara Street L3C 1K9
(905-732-0888) Ages 18 months -12 years

ACW St. Andrew
16 St. Andrews Avenue L3B 1L1
(905-380-6394) Ages 3.8 -12 years

ACW Woodlawn
300 Woodlawn Road L3C 7L3
(905-714-7849) Ages Infant -12 years

PORT COLBORNE

ACW McKay
320 Fielden Avenue L3K 4T7
(905-380-5306) Ages 3.8 -12 years

ACW Oakwood
255 Omer Avenue L3K 3Z1
(905-414-6791) Ages 3.8 -12 years

ACW First Friends
211 Elgin Street L3K 3K4
(905-835-5666) Ages Infant - 12 years

RIDGEWAY

ACW John Brant
143 Ridge Road North L0S 1N0
(905-894-1999) Ages 18 months-12 years

STEVENSVILLE

ACW Stevensville
(Delayed Reopening)
3521 Main Street L0S 1S0
(289-690-5437) Ages 3.8 -12 years

WAINFLEET

ACW Country Kids
31950 Sugarloaf Street L0S 1V0
(905-714-5381) Ages 3.8 -12 years

ACW Cherrywood Acres
4635 Pettit Avenue L2E 6L4
(289-697-5678) Ages 3.8 -12 years

ACW Sacred Heart
8450 Oliver Street L2G 6Z2
(905-359-7686) Ages 3.8 -12 years

ACW Princess Margaret
6624 Culp Street L2G 2C4
(905-357-5244) Ages 18 months-12 years

ACW Forestview
8406 Forestview Blvd. L2H 0B9
(905-354-4010) Ages Infant -12 years

ST. CATHARINES

ACW Tiny Travellers
301 St. Paul Street L2R 3M8
Entrance - 150 King Street)
(905-704-2323) Ages Infant - 5 years

ACW Ferndale
35 Ferndale Avenue L2P 1V8
(905-964-8512) Ages 3.8 -12 years

ACW North Court
111 Church Street L2R 3C9
(905-684-8735) Ages 18 months-3.8 years

ACW Fairview
184 Scott Street L2N 1H1
(905-228-1080) Ages Infant - 3.8 years

FONTHILL

ACW Lookout Ridge
1505 Lookout Street L0S 1E5
(905-708-6653) Ages Infants - 12 years

PELHAM

ACW - Wellington Heights
(Delayed Reopening)
9 Alsop Ave L0S 1C0
(905-414-7357) Ages 3.8 -12 years

VINELAND

ACW Twenty Valley
4057 Victoria Ave. North L0R 2C0
(905-933-8558) Ages 3.8-12 years

2022

2022 ACW HUMAN RESOURCES UPDATE

The Canada Summer Jobs program funded 4 temporary Non RECE Assistant summer positions to students.

These students assisted our Educators at the Centres during the months of July and August 2022. From our 4 Canada Summer Jobs students, ACW has permanently hired 1 to our supply listing and has hired the sister of another student.

ACW has applied to this program in hope of receiving funding again for the summer of 2023.

Our Annual Organizational Educator Meeting was held at the Croatian National Home Banquet and Conference Centre in November 2022. Our Educators enjoyed a delicious meal,

and an evening of recognition and networking.

The guest speaker, Laura Hughes shared strategies of self care and relaxation with everyone in attendance. Years of service pins were presented to Educators celebrating their 5, 10, 15 & 30 years with ACW. The Barb Sockovie

Award of Excellence was presented to Tammy Rowell & The Steve Noyes Award was presented to Courtney Thompson.

Congratulations to both of these outstanding ACW Educators!



Tammy Rowell
2022 Barb Sockovie
Award of Excellence recipient

Courtney Thompson
2022 Steve Noyes
Award recipient



2022



5 YEARS OF SERVICE

Shaneah Redekop
Amelia Locke
Michaela Goodfield
Sana Sleiman
Sarah Smith
Natalie Chieca
Stella ma
Adrienne Hendriks
Noreen Lee

10 YEARS OF SERVICE

Andrea Cantarelli
Stephanie Kasm
Ashley Kasper

2022 ACW YEARS OF SERVICE

15 YEARS OF SERVICE

Melissa Decker
Shannon Foley
Maria Howell
Caralee Legge

30 YEARS OF SERVICE

Mariana Pingue
Angela Derkrikorian
Shannon Goss
Susan Hogan

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2022 ACW PROGRAM COORDINATOR UPDATE

Many Educators participated in a variety of Professional Development opportunities offered through the ECCDC either individually or as a team. Most of the sessions were held virtually and were free of charge! What a great way to bring in fresh, new ideas into their practise!



The Educators appreciated having the week between Christmas and New Year off to spend quality time with their family and friends. It helped rejuvenate them and they returned to work in January relaxed and refreshed!



With COVID restrictions lifted the Program Coordinators were able to conduct regular site visits at the Centres again allowing opportunities to reconnect with the Educators and see the programming taking place.



ACW HEALTH & SAFETY UPDATE



I would like to take this opportunity to introduce myself as the new Health and Safety Coordinator for ACW.

My name is Tammy Horton and for the past 10 years, I was the Supervisor of ACW Woodlawn, ACW's largest centre prior to accepting this position.

I look forward to this new position and enhancing my knowledge in Health and Safety.

In 2022, Our Educators maintained working long days and wearing the extra PPE required due to Covid restrictions still in place. In March, the restrictions were lifted and Educators were able to return to working without masks and/or face shields.

Centre monthly inspections were able to resume in person as well. Compliance packages were available on our staff portal for all Educators and Management to complete.

In 2022, A Child's World was once again part of the WSIB "Excellence Program". The 3 topics ACW completed to participate in the program and receive recognition from WSIB was Control of Records,

Return to work program and Supervisor competency.

Incidents and medical leaves decreased within the Organization in 2022 compared to 2021.

2022



THE FOUNDATION FOR QUALITY CHILD CARE

The Foundation for Quality Child Care acts as the fundraising arm of A Child's World. It develops and implements fundraising activities to support the Mission of A Child's World. Through the Foundation, money is raised to invest in our work, children, and staff. We continually strive to improve our services and recognize the need for upgrades to our programs and facilities. Dollars raised through the Foundation are put directly into our child care centres.

The Foundation for Quality Child Care is a registered charity and can issue official income tax receipts for the gifts it receives from personal and corporate donors.

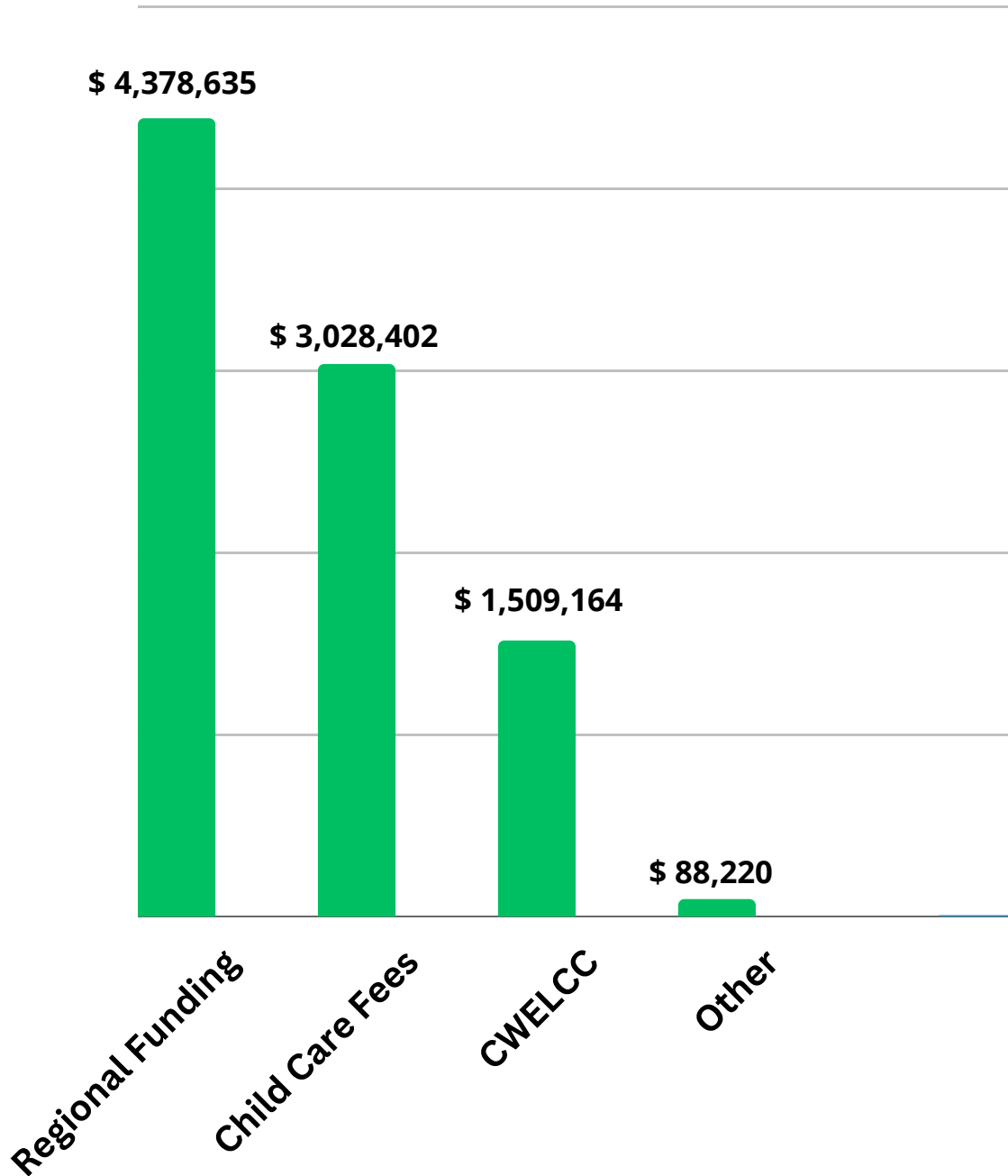


2022



FINANCIAL OPERATING RESULTS DECEMBER 31, 2022

REVENUE



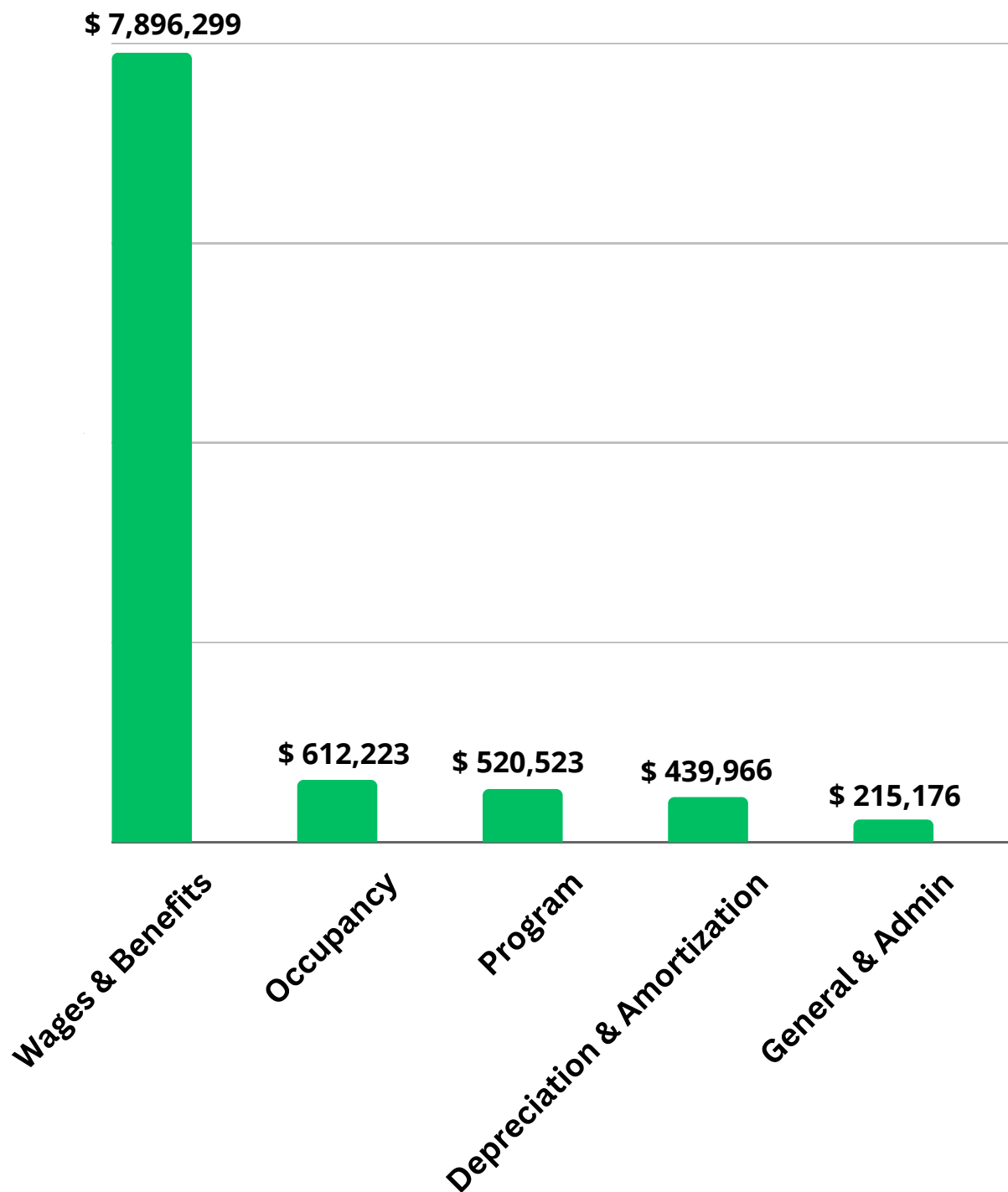
TOTAL REVENUE \$9,004,421

2022



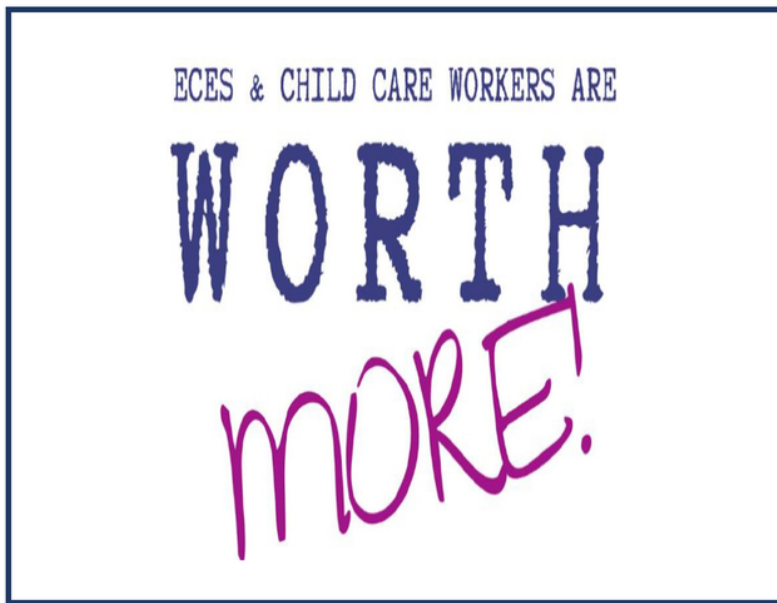
FINANCIAL OPERATING RESULTS DECEMBER 31, 2022

EXPENSES



TOTAL EXPENSES \$ 9,684,187


2022



2022




WELLAND
TRIBUNE
READERS' CHOICE AWARDS 2022




BEST
DAYCARE/
CHILD CARE



A Child's
WORLD
FAMILY CHILD CARE SERVICES
OF NIAGARA

A Child's World Child Care Services of Niagara
Platinum



READERS' CHOICE 2022
PLATINUM WINNER

Thank you to all who voted A Child's World
as the #1 Child Care Service in Niagara!
Your vote is very much appreciated!

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